



*"Concentrated Excellence"*

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Randall L. Hageman, General Manager

November 25, 1996

To Whom it May Concern:

PermaCold Engineering has been Milne Fruit Products contractor of choice since they were born as a company several years ago. They have engineered and installed new equipment and been responsible for all repairs and upgrades at our facility. When called upon for quick help they have responded like a local business. Their staff of repair and installation teams have always been available to us whenever they are needed, both day and night.

PermaCold Engineering is one of just a few select contractors that we call "Our Own". We have the utmost confidence in their ability to handle any and all of the refrigeration needs at Milne Fruit Products. Our spare parts needs are handled by PermaCold, they are just as efficient in this area as they are in the field.

If you have any questions concerning the excellent service you can expect from PermaCold Engineering you may contact me at 509-786-2611.

Randy Heintz

A handwritten signature in black ink that reads "Randy Heintz". The signature is written in a cursive style with a large, stylized 'R' and 'H'.

Maintenance Supervisor  
Milne Fruit Products

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